

A DIFFERENT KIND OF YEAR

Dear panel member,

It goes without saying that this year has been unlike any other in living memory, and has presented its own unique challenges. The world that we once knew, has changed almost beyond recognition. Father Christmas is wearing a mask for the first time in living memory. With elbow greetings and friendly waves, we manage to still acknowledge each other, while practicing social distancing. We have had to learn and adapt to a new norm. It is truly an inspiring human characteristic to be able to adapt resiliently.

Now, more than ever, we realise the power of collective ability and connection. We have a hand not only in our own reality, but in the reality of those around us. The life-enhancing impact of synergy cannot be contact-traced. 'I am because of you.'

While searches for how to thank healthcare workers are surging around the world, we extend our heartfelt appreciation to all our panel members for being an essential connection in our lifeline. Whether you are an office-bound or hospital/facility panel member, we thank you for dedicating your lives and energy to the pursuit of better care and better outcomes. We stand in awe of your exceptional resilience and devotion to our clients, clients' patients and colleagues. 'We are because of you.'

May our best wishes accompany you and your loved ones during this festive season, and may you find new meaning in connection.

Stay safe

