



# NEWSLETTER

March 2021



## SALUTING 2021

It has been a privilege working together with our personnel (panel members) and clients during 2020 in our country's fight against the COVID-19 pandemic. More than ever, we realised the power of collective ability and connection. May 2021 bring us more opportunities for collaboration. Click on the links below for a special letter that was sent from our team.

Letter to [MHR clients](#). Letter to [MHR panel members](#).

**We are because of you!**

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## WARM WELCOME TO OUR NEW CLIENTS

We are honoured to welcome the following new clients and are excited about our journey ahead:

### **Nurture Hillandale and Woodlands in Bloemfontein and Nurture Corona in Bethlehem**

Nurture Health Physical Rehabilitation facilities specialise in providing medical care and acute and sub-acute rehabilitation treatment. Nurture Health Wellness facilities focus on psychiatric and psychological treatment and care. Read more about Nurture Health on their website: [www.nurturehealth.net](http://www.nurturehealth.net)

### **Cintocare in Pretoria**

As a new Green Star SA Custom Healthcare design certified hospital and the first five-star rated healthcare facility on the African continent, Cintocare specialises in head and neck, spinal and vascular surgery. Learn more about Cintocare by visiting their website: [www.cintocare.com](http://www.cintocare.com)

### **NADclinic in Cape Town**

NADclinic specialises in developing and delivering innovative outpatient NAD+ (nicotinamide adenine dinucleotide) IV therapy programmes. Browse the NADclinic website at [www.nadclinic.com](http://www.nadclinic.com) for more details.

### **Overberg Emergency Care24 in Hermanus**

Overberg Emergency Care24 is a 24/7 emergency centre based at Mediclinic Hermanus with a full-time doctor and nursing staff. Visit the [Overberg Emergency Care24 Facebook page](#) for more information.

## WARM WELCOME TO OUR NEW CLIENTS (continued)

### Incon Health

Incon Health assists clients across South Africa with their occupational health- and safety-related requirements. Incon Health utilises MHR panel members to assist with the screening of employees at allocated facilities. More information is available on the Incon Health website: [www.inconhealth.co.za](http://www.inconhealth.co.za)

### Cardiothoracic Surgeons Dr B. Carl Vogts and Dr H.W. Jacques van Wyk in Cape Town

MHR places reception personnel at the practice of Dr Vogts and Dr van Wyk at Mediclinic Panorama.

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## COVID-19 VACCINATION INFORMATION HUB

You are welcome to click [here](#) to visit our **COVID-19 Vaccination Information Hub** for regular updates and more information regarding the COVID-19 vaccination process.

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## 'COURAGE, CARE AND COMPASSION' CAMPAIGN

As a healthcare or support panel member, you are on the front line of the fight against the COVID-19 pandemic, which means you are most likely putting other people's needs before your own.

Click [here](#) to access a collection of tools and resources to help regain balance in your life and protect your own health too.

### You are important to us!

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### MHR LINKEDIN PROFILE

As mentioned in previous correspondence, we are delighted to share our LinkedIn profile with our panel members and clients.

If you are a LinkedIn member, click [here](#) to access our profile and follow us for exciting insights into our company and clients. We also publish valuable resources to support international and national health awareness days in an effort to serve our greater community.

**Like, Follow, Share our profile today.**

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## EXCITING FUNCTIONALITIES ON OUR WEBSITE

Remember to check out the following functionalities on our website, [www.mhr.co.za](http://www.mhr.co.za):

- Our **Frequently Asked Questions** page offers responses to common questions regarding our company, daily operations, policies and procedures, and much more
- A useful **Coronavirus** page offers an information hub at your fingertips
- Our **Feedback** page allows you to submit a query online or to compliment an MHR colleague
- As we value a culture of recognition, it is a privilege to share our **Bravo for Brilliance** page where we congratulate MHR panel members on their service excellence

## PHARMACISTS – RENEWAL OF SAPC LICENCE – 1 FEBRUARY 2021

Please note that the annual South African Pharmacy Council (SAPC) licence renewal due date for pharmacists was on **Monday, 1 February 2021**. If you have not yet renewed your licence, please do so as soon as possible to avoid temporary deactivation of your profile on our system. Visit the SAPC website [www.pharmcouncil.co.za](http://www.pharmcouncil.co.za) to view the council fees and payment details.

Kindly submit a copy of your renewed licence to your nearest MHR office or email a copy to your region's admin email address confirmed below.

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## HPCSA LICENSE RENEWAL DUE DATE – 1 APRIL 2021

If you are a Health Professions Council of South Africa (HPCSA) member, please remember to renew your council licence before **Thursday, 1 April 2021**. For more information, visit [www.hpcsa.co.za](http://www.hpcsa.co.za), click on the 'Finance' tab at the top and select 'Fees' from the drop-down menu.

Please submit a copy of your renewed licence to your nearest MHR office or email a copy to your region's admin email address confirmed below, to avoid temporary deactivation of your profile on our system.

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## URGENT CALL TO UPDATE MHR PROFILE

### Personal information changes:

As we have reached the end of the 2021 tax year, please notify your local MHR office and **not the client** if any of the information below has changed during the past 12 months, to ensure that the correct information appears on your IRP5 certificate:

- Physical address
- Postal address
- Email address
- Contact number

### Employment status changes:

Please remember to inform your nearest MHR office if you are no longer a moonlighter (permanently employed elsewhere) or have become a permanent employee. Kindly also complete a new 'Personal tax' form received from your MHR office, to change your tax status on our system. The correct tax status assists MHR to deduct the correct tax from your earnings.

## EMAIL ADDRESSES FOR ADMINISTRATION AND PAYMENT-RELATED ENQUIRIES

You are welcome to use the email addresses below for enquiries. Kindly be sure to use the 'pay' addresses for payment enquiries only and the 'admin' addresses for administration-related questions.

- **MHR Central Region** (*Free State, KwaZulu-Natal and Northern Cape*)  
[admin.central@mhr.co.za](mailto:admin.central@mhr.co.za) | [pay.central@mhr.co.za](mailto:pay.central@mhr.co.za)
- **MHR Northern Region** (*Johannesburg, Vaal Triangle and Mpumalanga*)  
[admin.north@mhr.co.za](mailto:admin.north@mhr.co.za) | [pay.north@mhr.co.za](mailto:pay.north@mhr.co.za)
- **MHR Tshwane Region** (*Brits, Pretoria and Limpopo*)  
[admin.tshwane@mhr.co.za](mailto:admin.tshwane@mhr.co.za) | [pay.tshwane@mhr.co.za](mailto:pay.tshwane@mhr.co.za)
- **MHR Western Cape Region** (*Southern and Western Cape locations*)  
[admin.wc@mhr.co.za](mailto:admin.wc@mhr.co.za) | [pay.wc@mhr.co.za](mailto:pay.wc@mhr.co.za)

## MHR UNIFORM – WE ARE PROUD TO HAVE YOU AS PART OF OUR TEAM

We would like to remind our panel members (excluding Mediclinic Moonlighters) that MHR uniforms may be ordered from your nearest MHR office. Please note that new rates were implemented on **Monday, 1 February 2021**. See our new Francis top for nursing and care workers panel members.

Refer to our '[Policies and Documents](#)' web page to view our 'Dress code policy' and uniform documents.



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## LAST, BUT NOT LEAST

The year 2020 has undeniably been like no other year, with many challenges unique to living history. The world that we once knew has changed almost beyond recognition, but the strength and resilience we see around us, and our appreciation for our clients' partnership and panel members' dedication, remained constant.

### We are because of you!

Stay safe

MHR



### CONTACT NUMBERS

**HEAD OFFICE** T 021 943 6200  
**WESTERN CAPE** T 021 943 6200  
**NORTHERN** T 012 440 7688

**TSHWANE** T 012 440 7688  
**FREE STATE** T 051 411 4111  
**GEORGE** T 044 803 2380/1

**PIETERMARITZBURG** T 033 342 9279  
**HERMANUS** T 021 861 6010

**AFTER-HOURS CALL CENTRE** T 021 861 6100